



MIROSHNYKOVA ANASTASIA

Ukraine, Bakhmyt

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Personal statement

As an accomplished English teacher with more than 4 years of experience in leading students to tangible results across different companies and platforms, I'm dedicated to contributing to the best user experience. A 4 year track record of implementing my interpersonal communication skills into creating a non-conflict environment for my clients showcases my ability to timely react to quickly changing situations, learn on the fly, execute and constantly self-develop. With passion for keeping everything under control and a proven history of successful client results, I'm committed to contributing my skills to your team to develop further on together.

Hard Skills

- English – C2
- Czech – B1
- Chinese – A2

Soft Skills

- Problem solving
- Resourcefulness
- Go-getter attitude
- Communication
- Perfectionism
- Able to work in a team
- Time management
- Eagerness to learn and develop
- Responsible
- Light and communicative character
- Good at managing processes

Education

Horlivka University of Foreign Languages – Bakhmyt, Ukraine

(September 2018 – June 2022)

Bachelor's degree in **Language Arts** (English and German)

EPAM University – Kharkiv, Ukraine

(September 2022 – January 2022)

Educational course for **Manual QA** position

Experience

Skyeng – Online English Teacher

(September 2018 – April 2023)

Responsibilities: to greet students at the platform and tell them terms and policy, how lessons will happen, how to reschedule or cancel the lesson; help them out when problem appears, because it was easier and quicker to ask me rather than write to support; plan the layout of lessons; make individual studying plans, manage studying process assessing and making control sessions.

EPAM Systems – Intern Manual QA

(September 2022 – January 2022)

Testing web-application (frontend, backend). Testing requirements. Developing and supporting test documentation. Functionality, regression and UI testing

Technological stack, common and testing tools: DevTools, Postman, REST, HTTP, AngularJS, RedMine, Google doc, VScode, Apache server, console.

EnglishDome – English Teacher

(September 2018 – January 2019)

Responsibilities: to greet students and parents at school, create curriculum for teachers, manage timetables for classes and groups, respond and report to parents.