



Personal Info

Zviahel, Ukraine

+380634544569

2703taniusha@gmail.com

Date of birth

2002-03-27

Skills

Attention to detail

Leadership

Work ethic

Teamwork

Languages

Ukrainian

English

Spanish

Polish



Objectives

As a highly motivated and driven individual, I am adept at overcoming challenges and achieving results. With a keen eye for detail, a customer-centric approach, and a jubilant, hard-working attitude, I am committed to delivering top-notch service in any professional setting.



Parameters

- Height - 176
- Bust - 82
- Waist - 60
- Hips - 88
- Shoes - 39
- Eyes - grey
- Hair - light brown



Work Experience

Model (Freelance), Kyiv

2021 - 2022

- Posing for photo shoots, both in studio and on location, for print and digital media (Vogue, 33 Magazine, Australian Vogue)
- Participating in fashion shows, including runway and closed shows, to showcase designers' collections to clients and the public
- Collaborating with designers, photographers, and stylists to create the desired look for each project
- Maintaining a professional and positive attitude on set or during events.
- Maintaining physical fitness and appearance standards to meet industry expectations

Business Developer (Outreach), PrimeClass (Internship), Remote

- Reaching out to potential clients through various channels, such as LinkedIn, email, Crunch Base
- Utilizing automated tools like snov.io, hunter.io to search for and gather contact information for potential clients

- Conducting research on potential clients to gather relevant information, such as their company size, industry, and pain points.
- Developing and maintaining relationships with clients by providing personalized communication and follow-up
- Implementing outreach strategies to increase client engagement and conversion rates
- Analyzing outreach data to measure the effectiveness of various outreach strategies and make data-driven decisions for future campaigns.

Client Care Representative, Visit Ukraine Today, Kyiv

September 2021 - February 2022

- Providing exceptional customer service to clients by responding to inquiries and resolving any issues or concerns they may have
- Developing and maintaining relationships with clients to ensure a positive and memorable experience
- Communicating with clients through various channels, such as phone, email, and social media.
- Continuously seeking to improve the client experience by providing feedback and suggestions for process improvements.
- Staying up-to-date on industry trends and developments to provide clients with the most current and relevant information

HealthCare Concierge (Customer Support Representative), HealthJoy, the USA, Remote

- Providing exceptional customer service to HealthJoy clients by responding to inquiries
- Assisting clients with scheduling and confirming appointments with healthcare providers, including calling hospitals and doctor's offices on their behalf
- Verifying members' insurance coverage and explaining benefits and coverage to them, including confirming whether procedures are covered by their insurance plan

Waitress, Mister Cat, Kyiv

2020 - 2020

- Greeting customers as they arrive, showing them to their seats, and providing menus
- Taking customer orders and relaying them accurately to the kitchen staff
- Serving food and drinks to customers in a timely and friendly manner
- Handling cash and credit card transactions, including making change and processing payments

- Cleaning and setting tables, including clearing dishes and silverware after customers have finished their meals
- Assisting with food preparation and ensuring that all food and beverages are prepared and served according to café standards
- Providing exceptional customer service by answering questions, making recommendations, etc
- Collaborating with other team members, such as kitchen staff and other wait staff, to ensure a smooth and efficient dining experience for customers
- Maintaining a clean and organized work environment, including ensuring that dining areas and kitchen areas are kept clean and free of clutter
- Adhering to food safety and sanitation guidelines to ensure the safety and well-being of customers
- Worked in a busy environment and managed to handle high volumes of orders

English Tutor , Empire English School (Part-Time), Kyiv

October 2019 - May 2020

- Creating tailored lesson plans for groups and individual students
- Teaching language skills across all levels and ages
- Providing feedback to students and their families
- Using engaging teaching techniques and materials
- Maintaining accurate records and ensuring a safe and inclusive learning environment



Education

Bachelor, National Aviation Univesity

September 2019 - June 2023

Specialty - International Information



Courses

Introducing to Coding, SheCodes

2022

English, "Agency-School of Foreign Languages "Generation XXI"

September 2014 - June 2019



Hobbies

- Traveling
- Dancing
- Meditation
- Reading books
- Web Development