| **SUMMARY**  ***Navrotska Lyudmila*** | |
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| **PERSONAL DATA** |  |
|  |  |
| Age | 44 years |
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| The address | Kiev, st. B. Kitaevska, 6, apt. 39 |
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|  |  |
| **EDUCATION** |  |
| 1996-2001 | **Volyn State University of Lesi Ukrainky** |
|  | Faculty of Applied Linguistics |
|  | specialty "philologist" |
| 2002-2005 | **Ternopil Academy of National Economy** |
|  | Faculty of Banking |
|  | specialty "banking specialist" |
| **ADDITIONAL EDUCATION** | PC operator courses |
|  | Secretary-assistant courses |
| **EXPERIENCE** |  |
| 2001-2002. | **Lutsk Technical State University** |
| 2002-2003. | **LLC KB "Vladimirskiy"** |
|  | *Correspondent Relations Specialist* - foreign exchange department |
| 2004-2005 | **Lutsk branch of JSC "Ukrinbank"** |
|  | *Lead Economist* - customer service department |
| 2005-2006 | **Volyn branch LLC "Ukrprombank"** |
|  | *Economist of the lending sector of the retail credit department.*  *lending department*- lending sector for individuals persons |
| 2006-2008 | **Lutsk branch of JSCB "Forum"** |
|  | *Head economist* - individual business department |
|  |  |
| 2008-19.03.2009yy | **JSC CB "National Standard", Kiev**  *Leading Specialist* Retail Business Administration  **Kiev Regional Department** |
| 01.09.2010 - 13.04.2011 | **PJSC "Bank Credit Dnepr", Kiev**  *Branch economist* |
|  |  |
| 04/14/2011 - 01/18/2013 | **JSC "Piraeus Bank MKB", Kiev**  *Customer service specialist for legal and physical persons*  *in. department chief* |
| 02/04/2013-2014 | **PС "Universal Bank", Lutsk**  *Customer service specialist for legal and physical persons* |
| 2014 - 2019  2019- 2021  2021-2022 | **JSC "Alfa-Bank", Kiev**  *Personal manager for attracting and serving clients*  *small and medium business*  **JSC "AKB" Concord ", Kiev**  *Head of the sales department of corporate business "Kievskaya*  *Regional Directorate "department No. 100*  **JSC «CREDITWEST BANK», Kiev**  *CRM (Department of customer service)* |
| **KNOWLEDGE OF LANGUAGES** | Ukrainian, Russian - good level |
|  | English - upper intermediate  German – level A1 |
| **PC KNOWLEDGE** |  |
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